



## ISO 26000 - Certified Lead Implementer

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### ISO 26000 - Certified Lead Implementer — Certification Overview

The ISO 26000 Certified Lead Implementer certification is designed to provide professionals with in-depth knowledge and practical skills to plan, implement, manage, and continuously improve a Social Responsibility (SR) framework based on ISO 26000 guidelines. ISO 26000 offers internationally recognized guidance on social responsibility, helping organizations operate in an ethical and transparent manner that contributes to sustainable development, stakeholder trust, and societal well-being.

This certification focuses on translating ISO 26000 principles—such as accountability, transparency, ethical behavior, respect for stakeholder interests, and human rights—into actionable strategies within an organization. Participants gain a strong understanding of the seven core subjects of social responsibility, including organizational governance, labor practices, the environment, fair operating practices, consumer issues, community involvement, and human rights.

As a Lead Implementer, certified professionals are equipped to lead SR initiatives, align organizational policies with sustainability goals, integrate social responsibility into business processes, and support long-term value creation. The certification also enhances professional credibility, demonstrating the ability to guide organizations in adopting responsible practices that meet global expectations and support environmental, social, and governance (ESG) objectives.

### Target Audience

- Social responsibility, sustainability, and ESG professionals
- Consultants and advisors involved in corporate responsibility initiatives
- Managers and executives responsible for governance, compliance, or strategy
- Quality, environmental, health & safety, and integrated management system professionals
- CSR, HR, procurement, and supply chain managers
- Internal auditors and risk management professionals
- Individuals seeking to build a career in sustainability and social responsibility leadership

### What Modules are covered?

#### Module 1 - Introduction to Social Responsibility and ISO 26000

- Concept and evolution of social responsibility
- Purpose, scope, and benefits of ISO 26000
- Relationship of ISO 26000 with sustainability and ESG
- Key terms, definitions, and principles of social responsibility
- Overview of ISO 26000 structure and guidance framework

#### Module 2 - Principles of Social Responsibility and Stakeholder Engagement

- Core principles: accountability, transparency, ethical behavior
- Respect for stakeholder interests and rule of law
- International norms of behavior and human rights
- Stakeholder identification, mapping, and engagement methods
- Integrating stakeholder expectations into decision-making

#### Module 3 - Core Subjects of ISO 26000 – Part I

- Organizational governance
- Human rights: due diligence, risk situations, grievance mechanisms
- Labor practices: employment, working conditions, social dialogue
- Health, safety, and human development at work

#### Module 4 - Core Subjects of ISO 26000 – Part II

- Environmental responsibility and sustainable resource use
- Fair operating practices: anti-corruption, fair competition
- Responsible political involvement and value chain responsibility
- Consumer issues: fair marketing, data protection, consumer service

#### Module 5 - Community Involvement, Development, and Integration

- Community engagement and social investment
- Education, culture, and skills development
- Job creation and technology development
- Integrating social responsibility across organizational functions
- Aligning ISO 26000 with business strategy and operations

#### Module 6 - Implementation, Performance Evaluation, and Continual Improvement

- Planning and implementing an ISO 26000-based SR framework
- Roles, responsibilities, and leadership for implementation
- Performance measurement and impact assessment
- Communication, reporting, and credibility of SR claims
- Continual improvement and maturity models for social responsibility

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