



## ISO/IEC 19770 - Certified Lead Auditor

### Module Information

[www.gaqm.org](http://www.gaqm.org)



#### Certification Overview

The ISO/IEC 19770 specifies requirements for an IT asset management system (ITAM), which addresses both the processes and technology for managing software assets and related IT assets. A certified ISO 19770 auditor helps implementing effective IT Asset management system that belongs to the IT and Software industries of any size of the organization and can be integrated with the other management systems. The ISO 19770 Standard is sufficient to satisfy corporate governance requirements and ensure effective support for IT asset management.

#### What Modules are covered?

Module 1 - Overview of the Course and the Standards

Module 2 - ISO 19770-1:2017 Requirements

Module 3 - Documented Information

Module 4 - Risk Management

Module 5 - ITAMS Audit Process

Module 6 - Audit Terms and Definitions and Roles and Responsibilities

Module 7 - Performing an Audit

Module 8 - Nonconformity and Corrective Action

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