

ISO/IEC 17020:2026 Certified Internal Auditor



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ISO/IEC 17020:2026 Certified Internal Auditor - Certification Overview

The ISO/IEC 17020:2026 Certified Internal Auditor certification is designed to provide professionals with the knowledge and practical understanding required to conduct effective internal audits of inspection bodies against the requirements of ISO/IEC 17020. The certification focuses on key principles related to impartiality, competence, consistency, confidentiality, independence, management systems, and inspection activities.

This certification equips participants with the skills to plan, prepare, conduct, document, and report internal audits in a structured and objective manner. It covers audit planning, evidence collection, interviewing techniques, evaluation of conformity, identification of nonconformities, root-cause considerations, corrective actions, and follow-up activities. Participants will also develop an understanding of how internal audits support continual improvement and the effective operation of an inspection body.

The ISO/IEC 17020:2026 Certified Internal Auditor credential demonstrates an individual's ability to apply auditing principles and ISO/IEC 17020 requirements within an inspection-body environment. It is suitable for professionals seeking to strengthen their auditing capabilities, support compliance and accreditation objectives, and contribute to the ongoing effectiveness and improvement of inspection-related management systems.

Target Audience

This certification is intended for internal auditors, quality managers, compliance professionals, inspection personnel, technical managers, management representatives, consultants, and professionals responsible for implementing or maintaining ISO/IEC 17020 management systems. It is also suitable for individuals who are involved in audit planning, conformity assessment, corrective actions, accreditation readiness, or continual improvement within inspection bodies and related organizations.

What Modules are covered?

Module 1: Scope

Defines the purpose and applicability of the standard for inspection bodies.

Module 2: Normative References

Normative references

Module 3: Terms and Definitions

Module 4: General Requirements

4.1 Impartiality

4.2 Confidentiality

Module 5: Structural Requirements

5.1 Independence - Type A, Type B, Type C inspection body classification

5.2 Legal entity and liabilities - Legal identifiability and liability coverage

5.3 Organization and management - Org chart, roles, responsibilities

Module 6: Resource Requirements

6.1 Personnel - Competence, qualification, training, monitoring of inspectors

6.2 Facilities and equipment - Suitability, calibration, maintenance

6.3 Externally provided products and services - Control over outsourced services

Module 7: Process Requirements

7.1 Review of requests, tenders and contracts - Contract review process

7.2 Inspection methods and procedures - Documented methods, work instructions

7.3 Handling of items - Handling and storage of samples/items to be inspected

7.4 Inspection records - How inspection observations are recorded

7.5 Control of data and information - Data integrity and validation

7.6 Inspection report or inspection certificate - Content and issuance of reports

7.7 Handling of appeals - Procedure for client appeals against decisions

7.8 Handling of complaints - Procedure for complaints

Module 8: Management System Requirements

8.1 General

8.2 Policies and responsibilities

8.3 Documented information

8.4 Actions to address risks and opportunities

8.5 Corrective actions

8.6 Internal audits

8.7 Management review