



ISO/IEC 17020:2012 - Certified Lead Auditor

Course Outline

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About ISO/IEC 17020:2012 - Certified Lead Auditor Certification

The Certification provides requirements of ISO/IEC 17020: 2012 'Conformity Assessment - Requirements for the operation of various types of bodies performing inspection. It commences with an overview of the principles of Quality Management and improvement in the context of an inspection body, provides an overview of ISO/IEC 17020 followed by a detailed discussion on each requirement.

An ISO 17020 consulting firm provides the techniques for implementation, and trains the organization's internal auditors to become competent to perform internal audits or provides ISO Internal Auditing Services to audit all processes, all ISO 17020 Standard requirements and effective implementation of ISO 17020 Standard.

The Certification aims to help delegates increase their awareness of the standard and its application in differing inspection body environments with reference to UKAS processes used for assessment and reporting purposes. Additionally, key differences between ISO/IEC 17020: 2012 and other accreditation conformity assessment standards used for accreditation will be highlighted where relevant.

What Modules are covered?

Module Information - 1

Awareness of ISO/IEC 17020:2012
Steps for Inspection Body Accreditation Process
ISO/IEC 17020:2012 Requirements
ISO/IEC 17020:2012 Documentation

Module Information - 2

ISO/IEC 17020:2012 Audit Process
Audit Terms and Definitions and Roles and Responsibilities
Performing an Audit
Nonconformity and Corrective Action