

Certified Change Manager Practitioner (CCMP)[™]

Course Outline

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What Modules are covered?

Module 1 - Change Management

- 1) Planning and Change Management
- 2) Defined Governance and Change Management
- 3) Committed Leadership and Change Management
- 4) Informed Stakeholders and Change Management
- 5) Aligned Workforce and Change Management

Module 2 - Organizational Change Management

- 1) Introduction to Key Success Factors
- 2) Key Success Factors 1-3: Purpose, Preparation and Definition
- 3) Key Success Factors 4-6: Human Resources and Analysis
- 4) Key Success Factors 7-9: Risk Management and Evaluation

Module 3 - Organizational Change Management - 2

- 1) Introduction to Key Success Factors
- 2) Key Success Factors 1-4: Consultation, Stability and Analysis
- 3) Key Success Factors 5-8: Training and Skills Analysis
- 4) Key Success Factors 9-11: Selection Processes and Staff Support

Module 4 - Leadership and Management

- 1) What is Organizational Capacity for Change?
- 2) Trustworthy Leadership
- 3) Trusting Followers
- 4) Capable Champions
- 5) Involved Middle Management

Module 5 - Communication, Accountability and Innovation

- 1) Systems Thinking
- 2) Communication Systems
- 3) Accountable Culture
- 4) Innovative Culture

Module 6 - Process Management

- 1) Change Management Tools and Processes for the Individual
- 2) Change Management Tools and Processes for Teams
- 3) Change Management Tools and Processes for Large Systems

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