



Dated: DD/MM/YYYY

## Diploma Awarded to

## **Candidate Name**

has successfully achieved the required number of credits for achieving

Diploma in Business Process and Management (DBPM)

From

## Global Association for Quality Management (GAQM)<sup>®</sup>

## **Credit Summary**

- Module 1 Business Management Fundamentals (14 Credits)
- Module 2 Business Leadership (12 Credits)
- Module 3 Core Negotiation Skills (9 Credits)
- Module 4 Business Succession Planning (8 Credits)
- Module 5 Conflict Resolution (9 Credits)
- Module 6 Dealing With Difficult People (8 Credits)
- Module 7 Business Process Management (15 Credits)

Total Credits Earned - 75

Level of Diploma Achieved - 6

Mark Shultz

CEO

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