



Exam Name – Lean IT Foundation

Exam Code – LITF-001

Sample Exam

Which tool is used in the Measure phase of DMAIC?

- A. SIPOC
- B. Standard Operating Procedure
- C. Ishikawa Diagram
- D. Value Stream Map

Answer: D

Why should a Kanban system be introduced?

- A. To control the initiation of new work
- B. To visualize what has been developed
- C. To manage the inventory of incidents
- D. To ensure that no units of work are forgotten

Answer: A

What tool is used in the Analyze phase of DMAIC?

- A. SIPOC
- B. Ishikawa Diagram
- C. Value Stream Map
- D. Critical to Quality

Answer: B

What is an important objective of a Skills & Knowledge analysis?

- A. Personal development
- B. Balance demand and supply
- C. Improve skills and knowledge
- D. Increase flexibility

Answer: B

What is a Lean tool to investigate the root cause of problems?

- A. 3 Whys
- B. 4 Whys
- C. 5 Whys
- D. 6 Whys

Answer: C

What is an objective of the Improve phase?

- A. Develop Process Control Plans
- B. Make quick-hit improvements
- C. Implement solutions
- D. Create high-level process map

Answer: C

What is a form of waste?

- A. Programming software
- B. Creating and managing a project plan
- C. Defining system specifications
- D. Managing the list of inventory changes

Answer: D