Exam Name – Certified Team Leader (CTL)™

Exam Code – CTL-001

Sample Exam

(Question): The Task Force Team Model is one that:

(A): Has a designated leader but includes sharing of responsibility
(B): Manages itself because no one person has authority
(C): Comes together for a specific time to work on a specific task
(D): to identify the sequence of events involved in the failure

(Correct): C

(Question): What does the O stand for in the TORI model of team building?

(A): Options
(B): Organization
(C): Openness
(D): Opportunity

(Correct): C

(Question): Which of the following characteristics are associated with team Storming?

(A): Team members are eager to get going
(B): Conflict arises because of differences in how to accomplish goals
(C): Some members may drop out mentally or physically
(D): All of the above

(Correct): D

(Question): True or False: Phrases like "uh-huh," "OK," yes," or "Go on" are invitations for someone else keep talking.

(A): True
(B): False

(Correct): A

(Question): True or False: A consensus is a unanimous vote that represents everyone's priorities.

(A): True
(B): False

(Correct): B

(Question): According to the Glenn Parker, which of the following team player types wears the hat of the Devil's Advocate?

(A): The Contributer
(B): The Contortionist
(C): The Challenger
(D): None of the above

(Correct): C

(Question): Logical, sequential thinking is defined by the term:

(A): Horizontal thinking
(B): Vertical Thinking
(C): Lateral Thinking
(D): None of the above

(Correct): B

(Question): Which of DeBono's Thinking Hats represents facts, figures, and information?

(A): Yellow Hat
(B): White Hat
(C): Green Hat
(D): Blue Hat

(Correct): B

(Question): True or False: Force Field Analysis is the examination of restraining forces vs. sustaining forces.

(A): True
(B): False

(Correct): A

(Question): Teams that rarely see each other face-to-face are defined by:

(A): The Cutting Edge Model
(B): The Cyber Team Model
(C): The Task Force Model
(D): The Core Group Model

(Correct): B