



Exam Name - ISO 9001:2018 Certified Lead Auditor

Exam Code - ISO-9001-CLA-18

Sample Exam

(Question): A root cause of a nonconformance is defined as a problem that

(A): is discovered by conducting designed experiments

(B): is established through the use of fishbone diagrams

(C): must be reviewed by the material review board

(D): must be corrected in order to prevent a recurrence

(Correct): D

(Question): When lower tier documents are compared to higher tier documents before the fieldwork starts, the comparison is called a

(A): desk audit

(B): process audit

(C): conformance audit

(D): management audit

(Correct): A





(Question): An audit trail is necessary in order to

(A): schedule and budget for audit assignments

(B): show how and when items were reviewed

(C): provide management with justification for an audit

(D): provide the audit manager with audit results

(Correct): B

(Question): The fraction of nonconforming products is plotted on which of the following types of control charts?

(A): p chart

(B): u chart

(C): np chart

(D): c chart

(Correct): A

(Question): Auditors can use flowcharts in their work in order to

(A): analyze the causal factors of process dispersion

(B): understand the overall process or system being audited

(C): distinguish variations in a process over time

(D): determine process capability and uniformity

(Correct): B





(Question): The objective evidence supporting an audit observation must be

(A): recorded on the working papers

(B): verified by the escort

(C): mentioned to the auditee

(D): written as a nonconformance

(Correct): A

(Question): Quality system audits are directed at evaluating the

(A): specific procedures that have special significance for a company's quality mission

(B): quality aspects of various segments of a company's overall approach to quality management

(C): quality aspects of specific processes to measure conformance to quality standards

(D): organizational units that each have specific assigned missions

(Correct): B