



Exam Name – Certified Lean Six Sigma Black Belt (CLSSBB)™

Exam Code – CLSSBB-001

Sample Exam

1) Which one of the following is not a Process Improvement Methodology?

- A) Lean
- B) Six Sigma
- C) Theory of Constraints
- D) Kano Model

Answer: D

2) Cost of quality includes the following except_____

- A) Cost of Appraisal
- B) Cost of Prevention
- C) Cost of Change management and external consultancy
- D) Cost of failures

Answer: D



3) What kind of Graph would help us to analyze stability of non parametric distribution of data points?

- A) P Chart
- B) I-mR Chart
- C) C Chart
- D) Box Plot

Answer: D

4) Which of the following is not a Measure of Central Tendency?

- A) Geometric Mean
- B) Median
- C) Mode
- D) Arithmetic Mean

Answer: D

5) _____ helps to understand Process behavior for parametric distribution?

- A) Median
- B) Range
- C) Variance
- D) Mode

Answer: D



6) _____ determines the nature of relationship which would help us to make predictions.

- A) Correlation Analysis
- B) Regression Analysis
- C) Stability Analysis
- D) Capability Analysis

Answer: B

7) The Graph which helps to identify and prioritize problems to be solved?

- A) Control Chart
- B) Histogram Chart
- C) Fish Bone Graph
- D) Pareto Chart

Answer: D

8) Quality and the Critical-to-Quality (CTQ's) are both subjective terms that are defined by the _____.

- A) Management team
- B) Line Supervisor
- C) Customer
- D) Design team

Answer: C



9) One of the most popular measures of variability in a data set or population is _____.

- A) Dispersion
- B) Variation
- C) Mean
- D) Standard Deviation

Answer: D

10) You are a Project Manager wanting to compare on time delivery (%) of Team Leads across 4 teams, your choice of technique would be?

- A) Hypothesis Testing
- B) Histograms
- C) Pareto chart
- D) Box Plots

Answer: D

11) Voice of Customer is?

- A) A table to collect raw voices of Customers
- B) A software tool to automatically update customer feedbacks
- C) First used in Measure phase
- D) All of the above

Answer: A