



Exam Name – ISO/IEC 19770 - Certified Lead Auditor

Sample Exam

Q) Which of the following is a problem for both the end-user and the publisher and provide a barrier to a sound relationship between the two sides?

- A) Reconciliation gaps
- B) Breakaway gaps
- C) Exhaustion Gaps
- D) Integration Gaps

Answer: A

Q) Which of the following steps are involved in a Four-layered approach to compliance? (Choose two)

- A) Contract terms
- B) License model
- C) Bar graph
- D) Flow model

Answer: AB



Q) Which of the following are common goals for both supplier and consumer, but for different reasons?

- A) Adherence
- B) Compliance
- C) Governance
- D) Regulatory

Answer: B

Q) Which technology is emerging as a replacement for licensed software in some places?

- A) Infrastructure as a service (IAAS)
- B) Software as a service (SaaS)
- C) Platform as a service (Paas)
- D) Hardware as a service (Haas)

Answer: B

Q) Which step is usually carried out by product management, software product offerings (licenses for use/entitlements) are defined?

- A) Product offering
- B) Deliveries
- C) Software Packaging
- D) Entitlement

Answer: A



Q) Who is concerned only with the annual revenue generated by the licenses sold?

- A) Software product manager
- B) Software release manager
- C) Software portfolio manager
- D) Software support and services manager

Answer: A