Exam Name – Certified Lean Six Sigma Green Belt (CLSSGB)™

Exam Code – CLSSGB-001

Sample Exam

(Question): Which one of the following is not a Process Improvement Methodology?

(A): Lean
(B): Six Sigma
(C): Theory of Constraints
(D): Kano Model

(Correct): D

(Question): Cost of quality includes the following except_____

(A): Cost of Appraisal
(B): Cost of Prevention
(C): Cost of Change management and external consultancy
(D): Cost of failures

(Correct): C

(Question): What kind of Graph would help us to analyze stability of non parametric distribution of data points?

(A): P Chart
(B): I-mR Chart
(C): C Chart
(D): Box Plot

(Correct): D

(Question): Which of the following is not a Measure of Central Tendency?
(A): Geometric Mean
(B): Median
(C): Mode
(D): Arithmetic Mean

(Correct): A

(Question): _____ helps to understand Process behavior for parametric distribution?

(A): Median
(B): Range
(C): Mean
(D): Variance

(Correct): C

(Question): _____determines the nature of relationship which would help us to make predictions.

(A): Correlation Analysis
(B): Regression Analysis
(C): Stability Analysis
(D): Capability Analysis

(Correct): B

(Question): The Graph which helps to identify and prioritize problems to be solved?

(A): Control Chart
(B): Histogram Chart
(C): Fish Bone Graph
(D): Pareto Chart

(Correct): D

(Question): Quality and the Critical-to-Quality (CTQ's) are both subjective terms that are defined by the _____.

(A): Management team
(B): Line Supervisor
(C): Customer
(D): Design team

(Correct): C

(Question): One of the most popular measures of variability in a data set or population is _____.

(A): Dispersion
(B): Variation
(C): Mean
(D): Standard Deviation

(Correct): D

(Question): You are a Project Manager wanting to compare on time delivery (%) of Team Leads across 4 teams, your choice of technique would be?

(A): Hypothesis Testing
(B): Histograms
(C): Pareto chart
(D): Box Plots

(Correct): D

(Question): Voice of Customer is ?

(A): A table to collect raw voices of Customers
(B): A software tool to automatically update customer feedbacks
(C): First used in Measure phase
(D): All of the above

(Correct): A

(Question): Critical to Quality parameters are derived from?

(A): Voice of Customer
(B): Measure of central tendency
(C): Data dispersion diagrams
(D): Regression analysis

(Correct): A