



Exam Name – Certified Change Manager (CCM) - Foundation

Exam Code – CCMF-001

Sample Exam

(Question): Which of the following is a valuable tool in achieving coordination, as it specifies reporting relationships?

- (A): Grid
- (B): Structure
- (C): Function
- (D): Loop

(Correct): B

(Question): _____ is the degree to which decision-making authority is concentrated at higher levels in an organization.

- (A): Formalization
- (B): Organization
- (C): Centralization
- (D): De-Centralization

(Correct): C



(Question): True or False: Centralized companies give more authority to lower-level employees, resulting in a sense of empowerment.

- (A): True
- (B): False

(Correct): B

(Question): Which type of organizations lead to more efficient operations, particularly if the company is operating in a stable environment?

- (A): De-Centralized
- (B): Centralized
- (C): Structured
- (D): Formalized

(Correct): B

(Question): _____ is the extent to which an organization's policies, procedures, job descriptions, and rules are written and explicitly articulated.

- (A): De-Centralization
- (B): Centralization
- (C): Division
- (D): Formalization

(Correct): D



(Question): True or False: Formalized structures are those in which there are many written rules and regulations.

- (A): True
- (B): False

(Correct): A

(Question): Which one of the following is a Functional Advantage of Departmentalization?

- (A): Effectiveness
- (B): Scalable
- (C): Centralized
- (D): Organized

(Correct): A

(Question): Which two configurations are used by organizational structures to arrange the elements? (Choose two.)

- (A): Mechanic Structures
- (B): Organic Structures
- (C): Formal Structures
- (D): Civil Structures

(Correct): A,B