



## Sample Exam

**Exam Name:** Certified Incident Manager (CIM)

**Exam Code:** CIM-001

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**1. Which factor MOST directly differentiates incident prioritization from incident classification?**

- A. Incident classification determines response ownership
- B. Incident prioritization evaluates urgency and business impact
- C. Classification focuses on lifecycle phases
- D. Prioritization defines root cause analysis

**Correct Answer:** B

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**2. Which phase of the incident lifecycle primarily ensures that lessons learned contribute to organizational resilience?**

- A. Detection
- B. Response
- C. Closure
- D. Recovery

**Correct Answer:** C

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**3. According to the historical evolution of incident management, what major development shifted incident management from reactive to structured practices?**

- A. Rise of cybersecurity threats
- B. Development of personal computers
- C. Introduction of ITIL framework
- D. Expansion of cloud computing

**Correct Answer:** C

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**4. In incident management frameworks, why is role delineation considered critical during high-severity incidents?**

- A. It improves incident detection accuracy
- B. It prevents regulatory non-compliance
- C. It reduces confusion and duplication of effort
- D. It ensures faster post-incident reporting

**Correct Answer:** C

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**5. Which activity **BEST** characterizes the mitigation phase during response and containment?**

- A. Isolating affected systems
- B. Blocking malicious traffic
- C. Applying patches and restoring backups
- D. Logging incident details

**Correct Answer:** C

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**6. Why is dynamic reassessment essential during assessment and prioritization?**

- A. Incident severity always increases
- B. Business priorities may shift
- C. Monitoring tools may fail
- D. Stakeholders demand constant updates

**Correct Answer:** B

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**7. Which outcome **MOST** directly results from ineffective detection and reporting mechanisms?**

- A. Increased regulatory penalties
- B. Delayed incident containment
- C. Poor post-incident documentation
- D. Weak governance frameworks

**Correct Answer:** B

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