



Exam Name – Certified Software Manager (CSM)

Exam Code – CSM-002

Sample Exam

(Question): Which of the following practice involves managing and optimizing the purchase, deployment, maintenance, procuring, monitoring, utilization, and disposal of software assets within an organization?

- (A): System organization management (SOM)
- (B): Software system analysis (SSA)
- (C): Software annual maintenance (SAM)
- (D): Software asset management (SAM)

(Correct): D

(Question): Which of the following leverages the various software artifacts that comprise the applications running in the enterprise?

- (A): Software official artifact (SOA)
- (B): Software asset management (SAM)
- (C): Software business practice (SBP)
- (D): Software license management (SLM)

(Correct): B

(Question): Which type of management involves physical assets (their selection, maintenance, inspection and renewal)?

- (A): Change Management
- (B): Asset Management
- (C): Project Management
- (D): Crisis Management

(Correct): B



(Question): Which type of software is defined according the software piracy types, which where end-user piracy, client-server overuse, Internet piracy, hard-disk loading and the software counterfeiting?

- (A): forbidden
- (B): licensed
- (C): freeware
- (D): shareware

(Correct): A

(Question): Which software monitor's the utilization of software applications across a network?

- (A): Software metering tools
- (B): Application control tools
- (C): Patch management tools
- (D): Request management tools

(Correct): A

Which type of performance is considered under many national laws to include any performance of a work at a place?

- (A): Government
- (B): Private
- (C): Public
- (D): Cooperative

(Correct): C